

Why be
anywhere
else?



The Store keeps changing!

The Wingello Village Store and Post Office is adding even more products and services

It has been a very busy 4 weeks since the Bruggeman family started running the Wingello Village Store and Post Office. Thank you to all our customers who have given us great support - and understanding - as we strive to learn all the things we need to do in running the store.

It is amazing how many things need to be done in a general store like ours. A summary of the services and products we provide include:

- ☉ Daily newspapers, bread and milk,
- ☉ Regular magazines, lollies, groceries and other supplies,
- ☉ Petrol,
- ☉ Postal services such as Bill pay, Money Orders and postage sorting,
- ☉ Providing Postal stamps and products like Parcel Post, Express Post, International Mail and all the regular Postal duties,
- ☉ New services such as New release DVDs, greeting cards and expanded range of products, and
- ☉ Quality Coffee and Hot Food.

That is a lot to learn and organise. In every one of these areas we have stood back and examined how it should be done.

We have talked with customers and suppliers and worked out the best way of doing each part of the business.

For example, we had feedback from a customer that our pies at the end of day were a bit dry. We checked and he was right. So we changed how we prepared the pies at the start of the day and now the Bryants Pies remain good quality throughout the day.

So, what else is happening?

Magazines

We have arranged to collect magazines from Bundanoon Newsagency on Monday and Wednesday mornings. Many of our customers have taken advantage of this by letting us know what magazines they would like and we get them in for them. If you would like us to get in your favourite magazine let us know.

We can even arrange to charge it directly to your customer account and place it in your mail folder. It couldn't be easier.

DVDs

We have continued to update our movie library with more New and Recent release DVDs. There is also a DVD return slot in the Shop wall just behind the petrol bowser next to the public phone.

Store Opening Hours

MONDAY TO FRIDAY:

7:30 am to 6:00 pm

WEEKENDS &

PUBLIC HOLIDAYS:

8:00 am to 2:30 pm

We are open **Every Day** that Newspapers and Postal Services are delivered.

Greeting Cards

FOR ARTS SAKE You will have noticed the new spinner containing over 100 top quality greeting cards from the Australian greeting card company For Arts Sake.

The good thing about greeting cards is that they are exactly the same price whether you buy them from the largest city or our store.

We have selected a good range of cards for birthdays, celebrations or just "thinking of you" occasions.

Seafood

Green prawns, cooked prawns and battered Salt and Pepper squid are also available in the Freezer. These are supplied by Coastal Connect, a quality source of seafood based in Wingello.

Meat

We have top quality meat products from the great butchers at Marulan Meats. You can also order meat directly from Marulan Meats and they can drop the meat in at the Wingello Village Store for pickup. Either drop in to the butcher shop in Marulan or call 02 4841 1522.

Postcard 2: Wingello: Where the grass IS greener.



Home Delivery

We now offer Home Delivery. If you would like us to deliver anything the shop sells, James will ride to your home on his bicycle with your purchases. The cost is \$2.20 per delivery and the delivery point needs to be within bike riding distance of the shop, basically in the main village either side of the railway.



This is James on his delivery bike with safety vest and helmet.

We have fridge magnets with the phone number and some details.

Delivery times are after the morning mail sorting (around 9:00am) and in the afternoon - 4:00pm in Winter and 5:00pm in Summer depending on daylight.

Just call us on 4884 4340 and place your order sometime before delivery time, we will gather your purchases, and James will hop on his bike and deliver to your door.

Hand Rails

There are now handrails on either side of the door to help those that could benefit from a little extra support in entering or exiting the store.

More to come ...

We keep updating our service based on customer requests. Let us know if we can improve anything. Your experiences help us improve the store for everyone.



Australia Post

During Official Australia Post hours you will be able to receive expert assistance with Bill Payments, Australian and International Money Orders, and assistance with Australian and International Postage.

MONDAY TO FRIDAY:

9:00 am to 5:00 pm

SATURDAY:

9:00 am to 12:00 pm

You can always collect your mail whenever the Store is open.

Major Change Coming!

The kitchen will close for 4 weeks from Monday 23 March 2009.

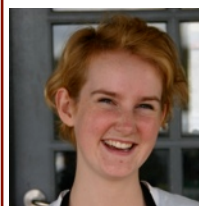
Our Hamburgers, Egg & Bacon rolls, breakfasts and other filling hot food have been going very well. But this is going to stop.

But only for a few weeks. From **Monday 23 March** we will be closing the Kitchen for 4 weeks. In this time the kitchen will be transformed into a Commercial kitchen with all the health, safety and efficiency features built in.

Pies, Sausage Rolls, Sandwiches (toasted and Fresh) and Nachos will still be available.

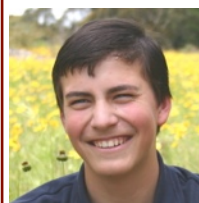
Staff Highlights

CHARLOTTE MERZ



Charlotte works Weekday afternoons and on Saturday mornings. She is one of our Postal Specialists and does everything else that needs to be done.

ERIC BRUGGEMAN



Eric helps sort the mail Weekday mornings, makes fine coffees and assists with the store room and accounts.