

Why be
anywhere
else?



Do we know you?

This is how the Post Office in Wingello works



Ariel pre-sorting the day's mail

What type of Post Office is Wingello?

Wingello is a "LPO" - Licensed Post Office. This means Australia Post pay us a fee to do all the relevant Australia Post duties such as sorting mail, applying postage, preparing parcels, bill pays, money orders, stamps, packaging and all the paperwork that goes with a modern Post Office in Australia.

We are not employees of Australia Post, but are fully authorised agents and operate all the normal services you expect from Australia Post.

However, we are a MANUAL office. That is, we do not have an Australia Post computerised system, electronically integrated with the central Australia Post's computers. This means we

record all Post related actions via a slew of manual systems and forms that have been developed by Australia Post over the last 100 years or more.

Each day, these are sent to the processing office who then enter the information into the Australia Post central system, joining the regular data flow. So Bill Pay and other information all gets into the right place, it is just delayed by a day or so.

How do mail deliveries work?

In a Post Office which delivers mail to street addresses, a letter would get to a destination based on the postcode, suburb and then street address.

In a small country office like Wingello, street addresses do not work as there are no

Store Opening Hours

Phone: 02 4884 4340

Mon - Thu: 7:30 am to 6:00 pm

Fridays: 7:30 am to 7:30 pm

(Full menu till later in the evening!!)

Saturdays 8:00am to 2:30pm

Sundays & Public holidays:

8:00 am to 10:30am

We are open **Every Day** that Newspapers and Postal Services are delivered.

deliveries, no letter boxes and inconsistent or inadequate addresses. Just ask Courier companies about the challenges they face trying to deliver parcels in Wingello (or Penrose).

So we have to rely on the letter's Addressee Name. The Postcode and Suburb gets the letter or parcel to us and then we use the name to put it into the correct folder. Every person in Wingello should have a folder. If there are people with multiple last names at the one address, you need to let us know so we can correctly allocate the mail.

If mail arrives for whom we have not heard, we tend to hold it here for about a week, hoping a new resident pops in and asks us if we have received mail for them. If not, we have to return it to the sender.

If a courier tries to leave us parcels, we will immediately return it if we do not have a folder for that name. We cannot be holding potentially valuable parcels for unknown residents.

How long do you keep mail?

We have now re-introduced the policy of mail being held for a month before we return it to the sender.

If you are going away temporarily, please let us know, otherwise if you have not collected your mail within a month we have to assume you are no longer around.

What are the important times?

Mail is delivered between 7:30 am and 8:30 am Monday to Friday. It is sorted within an hour of delivery. This involves sorting letters into each of the folders, creating red parcel tickets for items too big for the folders and recording registered and traced parcels into the relevant registers.

At around 3:00 to 3:15 pm we begin the daily paperwork recording Bill Payments, Money Orders and all the other transactions Australia Post needs to know about. This takes around 45 minutes to an hour to prepare the triplicate and multiple forms.

At 3:40 pm we empty the red letter box and stamp all letters with the Wingello Post Stamp, collating the mail into the appropriate trays and bins.

The Australia Post van arrives just before 4:00 pm to collect the mail. This all goes up via Penrose, Bundanoon and so on into Bowral. It is sorted there and sent on to Sydney and then to the rest of Australia and overseas.

Express Post parcels should arrive at all Capital Cities next day as we are now part of the next day network.

Dining is great Friday Nights!

As mentioned previously, we continue to provide our full menu until 7:30pm on Friday Evenings, eat in and take away.

- ☑ Grilled and Fried Fish,
- ☑ Marvellous home made chips,
- ☑ Famous Wingello burgers,
- ☑ New Chicken Schnitzel burgers,
- ☑ Chicken Fillet Schnitzel dinner,
- ☑ Wingello Angus burger (made from local, pasture fed Angus beef!),
- ☑ New Bubble and Squeak (Potato and Vegetable) burger,
- ☑ New Gourmet Vegetable burger,
- ☑ You can even have one of our popular breakfasts for dinner!
- ☑ and more.

You can book in or just drop in to see if we have room.



Santa's Bell is fun!

In December we had the Wingello Christmas and Birthday party which was very enjoyable.

The children (big and small) enjoyed the lollies and special food and even Santa popped in. His bell was a great hit with the children!

Thank you to all who joined in the fun and contributed food and company to share.

Latest DVDs

Each week we bring in some of the latest DVD releases as well as customer requests. Wingello has the largest DVD collection between Moss Vale and Goulburn. Since 4 December we have the following new releases:

☉ The Proposal	☉ Home Alone	☉ Groundhog Day
☉ Harry Potter and Order of the Phoenix	☉ Home Alone 2	☉ Jane Austen Book Club
☉ Four Holidays	☉ Lord of the Rings - Two Towers	☉ Prelude to a Kiss
☉ Coraline	☉ Baby's Day Out	☉ Escape from LA
☉ My Sister's Keeper	☉ Year One	☉ Top Secret
☉ Becoming Jane	☉ Inglorious Basterds	☉ Ice Age 3
☉ Snow Walker	☉ GI Joe	☉ Unidentified Flying Oddball
☉ Mission Impossible	☉ Bangkok Dangerous	☉ Drop Zone
☉ Public Enemies	☉ The Sentinel	☉ Prince Charming
☉ Mr & Mrs Smith	☉ Once Upon a Forest	☉ Erik the Viking
☉ Sisterhood of the Travelling Pants	☉ Nine Months	☉ District 9